



Chevron Renaissance – Hotel Jardin | 3 Day Escape

TERMS AND CONDITIONS

1. Information on how to enter and prize(s) form part of these Terms and Conditions. Participation in this **Chevron Renaissance Shopping Centre Promotion (Promotion)** is deemed acceptance of these Terms and Conditions.
2. The promoter is **Chevron Renaissance** care of Centre Management at Suite 10, Level 1, 3240 Surfers Paradise Blvd QLD 4217 (**Promoter**).

ELIGIBILITY

3. The promotion is only open to Eligible Persons.
Eligible Person” means an individual who: (a) is a resident of Queensland; (b) if under 16 years of age, has a parent or guardian’s permission to participate in the promotion; (c) is not a Non Eligible Person; and (d) submits an Eligible Entry.
4. The following are ineligible: (i) employees of the Promoter or any of the tenants or retailers in **Chevron Renaissance (Participating Centre)** or any of the Promoter’s agencies that are associated with the Promotion; (ii) the spouse, defacto spouse, parent, child or sibling (whether natural or by adoption) of an excluded employee; and (iii) any person who the Promoter has previously notified is not permitted to enter the Promoter’s promotions.

PROMOTION PERIOD

5. Promotion commences on **Friday 21 November 2025** and closes **Sunday 23 November 2025 (Promotional Period)**. All times throughout the Terms and Conditions will be based on local time.

HOW TO CLAIM

To be eligible to participate in this Promotion and claim, eligible individuals must, during the Offer Period, undertake the following steps:

- a) Visit the activation site outside Hotel Jardin, between 11am – 4pm daily.
- b) Scan the QR code to sign up to the Chevron Renaissance newsletter. Email must be verified.
- c) Upon email verification, you will receive one offers pass to spend at Hotel Jardin.
- d) Each offer must be redeemed on that day.

LIMITS ON ENTRY

6. Limit of one (1) entry permitted per eligible person, per day. **No duplicate contact details will be accepted.**

CHEVRON RENAISSANCE ASIA PACIFIC SHOPPING CENTRE PTY LTD

ACN 603 495 030

Suite 10, Level 1, 3240 Surfers Paradise Boulevard, Surfers Paradise QLD 4217

T 07 5638 5860

E info@chevronrenaissanceshoppingcentre.com.au



PROUDLY OWNED & MANAGED

OFFER

7. Subject to the availability of rewards in the Participating Centre as set out below, and any limits imposed on the number of rewards that can be claimed by an individual as set out in these Terms and Conditions, each valid claim submitted to Participating stores, in accordance with these Terms and Conditions will receive one (1) reward of a **discounted offer to redeem at Hotel Jardin Restaurant & Bar at Chevron Renaissance.**

The three offers are as follows:

- **Friday 21 Nov** - Free Drink with any Meal purchased (to the value of \$20)
 - **Saturday 22 Nov** - Buy 1 Cocktail, Enjoy 1 Free (to the value of \$25)
 - **Sunday 23 Nov** - 15% Off Your Main Meal (to the value of one main meal only)
8. Offers are not redeemable for cash and cannot be transferred or exchanged.
9. Offer cards must be surrendered upon purchase.
10. Offers must only be used at Hotel Jardin Bar & Restaurant.
11. Strictly one (1) offers card per person.
12. Offers cards are limited and only while stocks last.

GENERAL

13. The Promoter's decision is final, and no correspondence will be entered into.
14. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
15. Incomplete, indecipherable, or illegible claims will be deemed invalid.
16. If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the claimant.
17. If for any reason a claimant does not take and/or redeem a reward (or an element of the reward) at or by the time stipulated by the Promoter, then the reward (or that element of the reward) will be forfeited.
18. If any reward (or part of any reward) is unavailable, the Promoter, in its discretion, reserves the right to substitute the reward (or that part of the reward) with a reward to the equal value and/or specification.
19. Rewards, or any unused portion of a reward, are not transferable or exchangeable and cannot be taken as cash.

CHEVRON RENAISSANCE ASIA PACIFIC SHOPPING CENTRE PTY LTD

ACN 603 495 030

Suite 10, Level 1, 3240 Surfers Paradise Boulevard, Surfers Paradise QLD 4217

T 07 5638 5860

E info@chevronrenaissanceshoppingcentre.com.au



PROUDLY OWNED & MANAGED

20. Claimants consent to the Promoter using their name, likeness, image and/or voice in the event they are a successful claimant (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
21. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) subject to any written directions from a regulatory authority to modify, to disqualify any claimant; or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.
22. Any cost associated with accessing the website is the claimant's responsibility and is dependent on the internet service provider used. The use of any automated software or any other mechanical or electronic means that allows a claimant to automatically claim repeatedly is prohibited and will render all claims submitted by that claimant invalid.
23. Nothing in these Terms and Conditions limits, excludes, or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion.
24. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in reward value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) use of a reward.
25. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such personal information to third parties, including but not limited to agents, contractors, service providers, reward suppliers and regulatory authorities. Participation is conditional on providing this personal information.
26. The Promoter will also use and handle personal information as set out in its respective Privacy Policy, which can be viewed [The Privacy Policy](#) contains information about how claimants may opt out, access, update or correct their personal information, how claimants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. In addition to any use that may be outlined in the Privacy Policy, by entering this Promotion, claimants also agree to be subscribed to the email database of the Promoter, and to receive future communications from the Promoter via email and/or SMS. All claims become the property of the Promoter. The Promoter may disclose personal information overseas, see the Promoter's Privacy Policy for more details.